

Serialisation

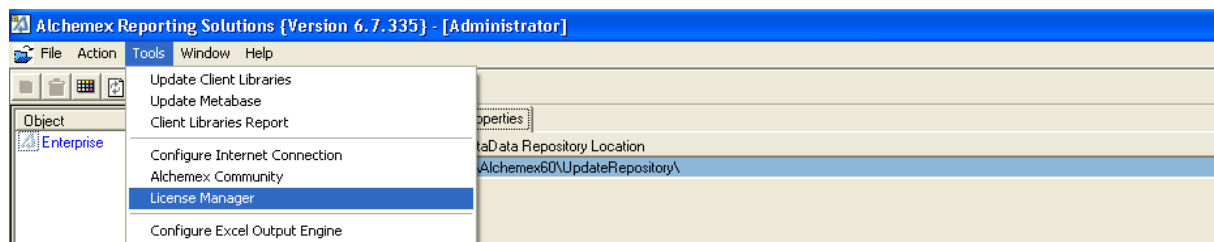
What is Serialisation?

To prevent software piracy and illegal use of Alchemex Software the Serialization function needs to occur once a year. The process involves downloading files and information from the Alchemex update server that re-enables the software.

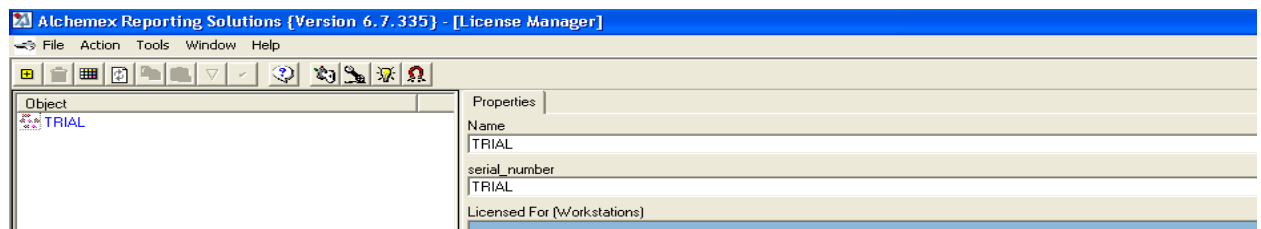
Performing Serialisation

- **Using the Internet to Serialise:**

In the Administrator Module Select Tools; License Manager.



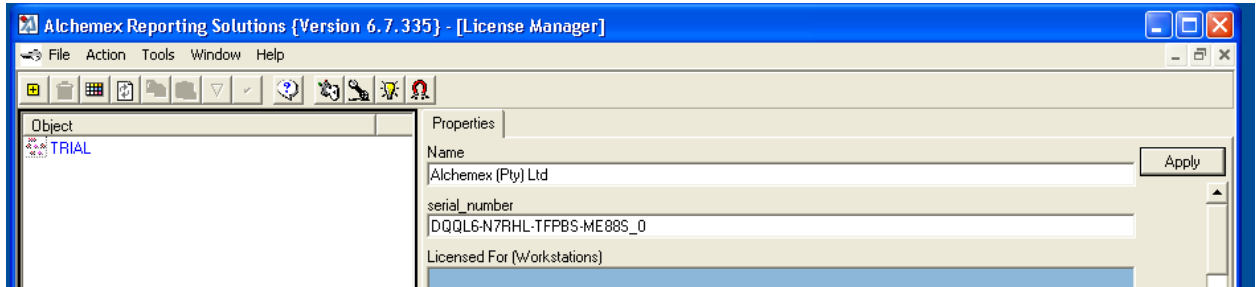
The following screen will appear. Your serialisation details will be as "TRIAL" if you are Serialising for the first time.



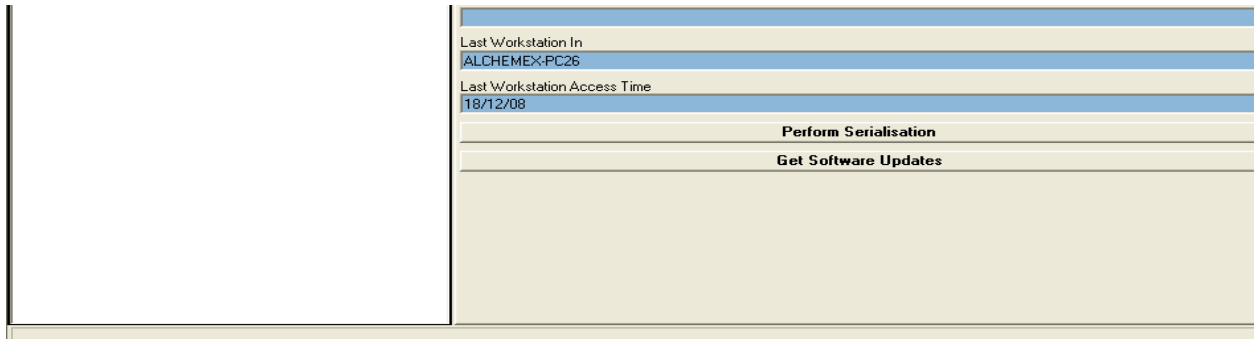
Enter your company's Serialisation details to replace the "TRIAL" text-boxes. And Select Apply.



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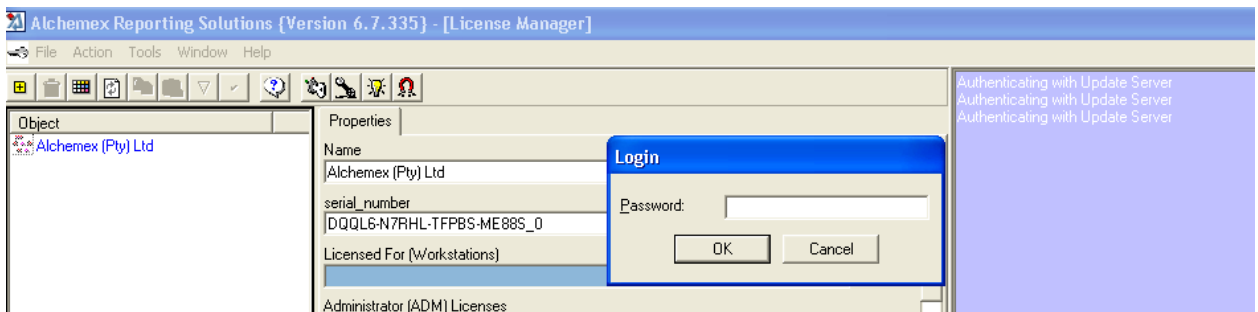


Then go to the button at the bottom of the screen and select **“Perform Serialisation”**



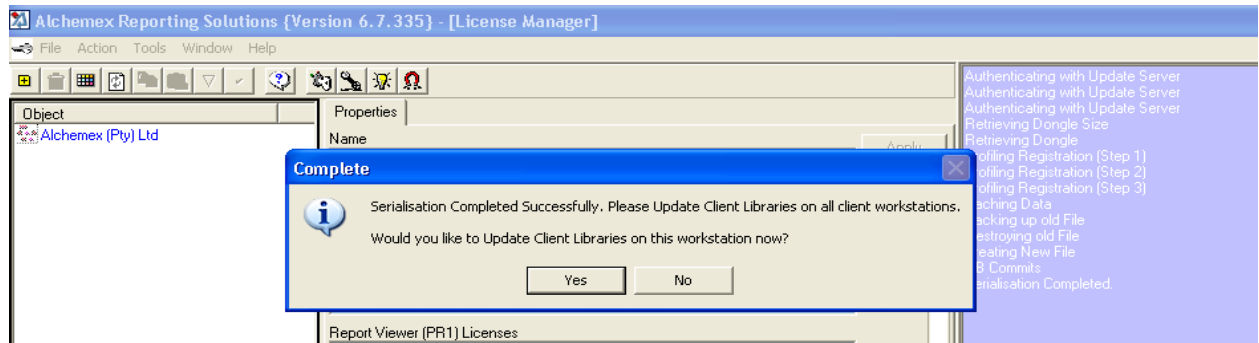
The company record will be created and the License Manager Module will activate. Ensure that you are connected to the internet. The following screen will appear, please enter the password provided with your serialisation details.

Select OK

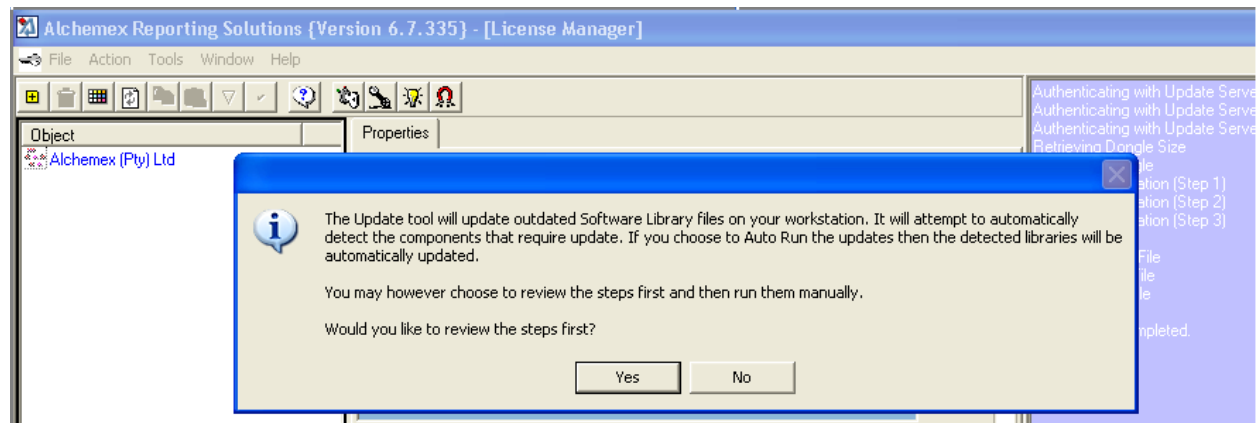


If authentication with the Update Server is successful (i.e. a valid Company Name, Serial Number and Password) then the necessary files and information to enable Alchemex will be downloaded.

Don't forget to Update Client Libraries on all Alchemex workstations following serialisation. You can do that by selecting "Yes" from the prompt window.



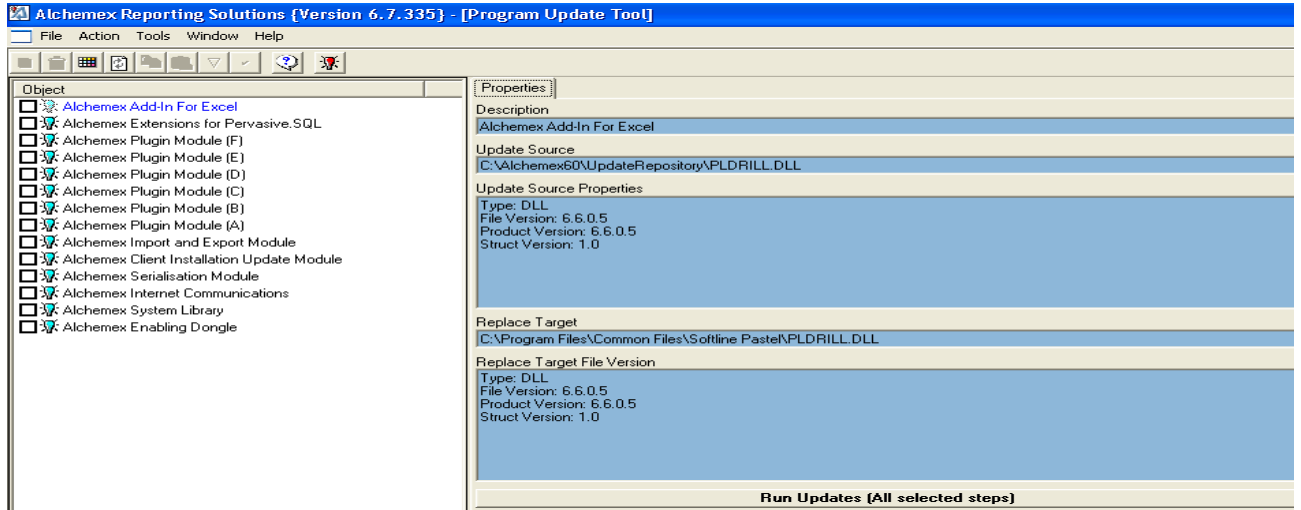
This screen will follow. Select "yes" to review the steps and "No" to have it done automatically.



The following screen will appear, Select "Run updates (All selected steps)". It will automatically close the License Manager.



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- **Telephonically:**

If there is no internet connection available then Serialisation can also be performed telephonically. Contact our Help Desk on +27 11 304 1400 for assistance.